

NATIONWIDE PARTICIPANT INFORMATION

- **Participant website at www.nationwide.com**

When accessing your account online for the first time, you need to establish an account profile by providing:

- Social Security number
- Your eight-digit case number for your retirement plan
- An eight-to-20-digit user name and password
- Your email address
- Answer two questions posed by the site

Future access to your account will only require you to enter your user name and password.

Depending on your account type, you may be able to move existing balances among investment options, change your allocation for future deposits and view fund information and transaction histories.

- **INQUIRE 1-800-772-2182 (Voice Response System)**

INQUIRE allows you to monitor and manage your account 24 hours a day, seven days a week. During your initial call to INQUIRE, you will need to use "1234" as your PIN. The system will then ask that you provide a new PIN. Your new PIN will enable future access to your account. Use INQUIRE when you want to:

- Check your total account
- Check a specific investment option balance
- Hear your current contribution allocation
- Hear transaction history
- Exchange all or part of your current account balance from one investment option to another
- Restructure your account to a future investment allocation or apply a new investment allocation
- Redirect how your future contributions are to be allocated among available investment options

- j Customer Service Representative 1-888-867-5175 Option #1 during business hours**